

**FOR IMMEDIATE RELEASE**

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## Wallace Hall Earns CompTIA A+ Certification

President and CEO of TwinState, Devi Momot, announced today that Wallace Hall, Network/Systems Engineer, has earned the CompTIA A+ Certification. The CompTIA A+ Certification is the industry standard for computer support professionals and has long been acknowledged as a primary catalyst for careers in Information Technology. The vendor-neutral certification has been designed to prove competence in a broad range of computer support skills, including installation, preventative maintenance, networking, security, and troubleshooting. In addition, certified technicians must prove that they command the necessary customer service and communication skills to work with clients in today's modern, highly connected world.

This certification requires candidates to prepare for and pass two exams, CompTIA A+ *Essentials* and CompTIA A+ *Practical Application*. CompTIA A+ *Essentials* measures the necessary competencies of an IT professional with hundreds of hours of hands-on experience in the field. CompTIA A+ Practical Application is an extension of the knowledge learned in *Essentials*, with more of a "hands-on" orientation focused on troubleshooting scenarios in which specific tools must be applied to resolve "real-life" problems. These unique interactive scenarios are designed around an IT Technician's roles and help students translate realistic requests from co-workers and customers - via phone, email, meetings and site visits - into viable IT solutions.

"At TwinState, we believe in continuous skill set enhancement; CompTIA A+ supports our pursuit of incessant improvement and an on-going commitment to provide our customers assurance of product and service quality", states Devi Momot, President and CEO. "Our success in achieving this goal is due to the tremendous dedication and drive toward excellence that our employees possess."

About TwinState//Voice.Data.Video:

TwinState has been providing network and telecommunication solutions, regionally and nationally, for over 42 years. TwinState's portfolio consists of proactive IntuITive Services® and world class hardware solutions ranging from VoIP and traditional telephone systems, network electronics to server and desktop support, wireless implementations and cable plant design and installation. Along with a superior portfolio of solutions, TwinState has a highly skilled technical staff that averages over 20 years each of experience in design, deployment and support of relevant solutions that have a positive impact on its customers' organizations.

For more information about TwinState//Voice.Data.Video, contact 800-833-8000 or visit us at [www.twinstate.com](http://www.twinstate.com).

*We'll focus on your IT so you can focus on your business.*